

As a hearing consumer, I do not want to see the FCC impose a speed of answer requirement. I believe that Sorenson is providing a quality service in which is evident to those using the service. If there is a longer wait time sometimes, this means to me that there is a greater volume of calls to Sorenson. I am willing to wait my turn in order to have quality service. I want to be able to place my call & not feel rushed to end the call because of the FCC regulations. Again, please do not impose a speed of answer requirement.